

quality assurance

policy statement

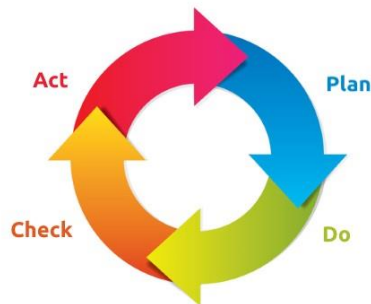
Datatel's Senior Management is committed to ensuring that we provide service delivery that aligns with our client's expectations. The application of our process driven quality system will guide us to reach our objectives of increased efficiency, strong customer focus and long-term sustainability.

Through the quality of our work and our Quality Management System our goal is to provide a fit for purpose, quality-based service delivery for the electrical, instrumentation, and communication industry as a service provider whilst being acknowledged for our industry leading capabilities.

Our Quality Management System has been developed to meet the custom nature of our business and is guided by the *ISO 9001:2015* quality standard framework. We comply to statutory requirements as determined by the regulatory authorities that govern our industry.

Through communication, formal review and client engagement we ensure that our quality system maintains relevance while developing opportunities whilst mitigating risks.

Our quality-based program focuses on our abilities, integrity, and effectiveness in accordance with the strategic direction of our organisation, through the meaningful engagement with all interested parties, stakeholder buy-in and senior management commitment, all contributing to the success of our continuous improvement strategy.



John Prichard
General Manager

Date: 23 May, 2019